Generating Focused Topic-specific Sentiment Lexicons

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Abstract

We present a method for automatically generating focused and accurate topic-specific subjectivity lexicons from a general purpose polarity lexicon that allow users to pin-point subjective on-topic information in a set of relevant documents. We motivate the need for such lexicons in the field of media analysis, describe a bootstrapping method for generating a topic-specific lexicon from a general purpose polarity lexicon, and evaluate the quality of the generated lexicons both manually and using a TREC Blog track test set for opinionated blog post retrieval. Although the generated lexicons can be an order of magnitude more selective than the general purpose lexicon, they maintain, or even improve, the performance of an opinion retrieval system.

1 Introduction

In the area of media analysis, one of the key tasks is collecting detailed information about opinions and attitudes toward specific topics from various sources, both offline (traditional newspapers, archives) and online (news sites, blogs, forums). Specifically, media analysis concerns the following system task: given a topic and list of documents (discussing the topic), find all instances of attitudes toward the topic (e.g., positive/negative sentiments, or, if the topic is an organization or person, support/criticism of this entity). For every such instance, one should identify the source of the sentiment, the polarity and, possibly, subtopics that this attitude relates to (e.g., specific targets of criticism or support). Subsequently, a (human) media analyst must be able to aggregate the extracted information by source, polarity or subtopics, allowing him to build support/criticism networks etc. (Altheide, 1996). Recent advances in language technology, especially in sentiment analysis, promise to (partially) automate this task. Sentiment analysis is often considered in the context of the following two tasks:

- **sentiment extraction**: given a set of textual documents, identify phrases, clauses, sentences or entire documents that express attitudes, and determine the polarity of these attitudes (Kim and Hovy, 2004); and
- **sentiment retrieval**: given a topic (and possibly, a list of documents relevant to the topic), identify documents that express attitudes toward this topic (Ounis et al., 2007).

How can technology developed for sentiment analysis be applied to media analysis? In order to use a sentiment extraction system for a media analysis problem, a system would have to be able to determine which of the extracted sentiments are actually relevant, i.e., it would not only have to identify specific targets of all extracted sentiments, but also decide which of the targets are relevant for the topic at hand. This is a difficult task, as the relation between a topic (e.g., a movie) and specific targets of sentiments (e.g., acting or special effects in the movie) is not always straightforward, in the face of ubiquitous complex linguistic phenomena such as referential expressions (“... this beautifully shot documentary”) or bridging anaphora (“the director did an excellent jobs”).

In sentiment retrieval, on the other hand, the topic is initially present in the task definition, but it is left to the user to identify sources and targets of sentiments, as systems typically return a list of documents ranked by relevance and opinionatedness. To use a traditional sentiment retrieval system in media analysis, one would still have to manually go through ranked lists of documents returned by the system.
To be able to support media analysis, we need to combine the specificity of (phrase- or word-level) sentiment analysis with the topicality provided by sentiment retrieval. Moreover, we should be able to identify sources and specific targets of opinions.

Another important issue in the media analysis context is evidence for a system’s decision. If the output of a system is to be used to inform actions, the system should present evidence, e.g., highlighting words or phrases that indicate a specific attitude. Most modern approaches to sentiment analysis, however, use various flavors of classification, where decisions (typically) come with confidence scores, but without explicit support.

In order to move towards the requirements of media analysis, in this paper we focus on two of the problems identified above: (1) pinpointing evidence for a system’s decisions about the presence of sentiment in text, and (2) identifying specific targets of sentiment.

We address these problems by introducing a special type of lexical resource: a topic-specific subjectivity lexicon that indicates specific relevant targets for which sentiments may be expressed; for a given topic, such a lexicon consists of pairs (syntactic clue, target). We present a method for automatically generating a topic-specific lexicon for a given topic and query-biased set of documents. We evaluate the quality of the lexicon both manually and in the setting of an opinionated blog post retrieval task. We demonstrate that such a lexicon is highly focused, allowing one to effectively pinpoint evidence for sentiment, while being competitive with traditional subjectivity lexicons consisting of (a large number of) clue words.

Unlike other methods for topic-specific sentiment analysis, we do not expand a seed lexicon. Instead, we make an existing lexicon more focused, so that it can be used to actually pin-point subjectivity in documents relevant to a given topic.

2 Related Work

Much work has been done in sentiment analysis. We discuss related work in four parts: sentiment analysis in general, domain- and target-specific sentiment analysis, product review mining and sentiment retrieval.

2.1 Sentiment analysis

Sentiment analysis is often seen as two separate steps for determining subjectivity and polarity. Most approaches first try to identify subjective units (documents, sentences), and for each of these determine whether it is positive or negative. Kim and Hovy (2004) select candidate sentiment sentences and use word-based sentiment classifiers to classify unseen words into a negative or positive class. First, the lexicon is constructed from WordNet: from several seed words, the structure of WordNet is used to expand this seed to a full lexicon. Next, this lexicon is used to measure the distance between unseen words and words in the positive and negative classes. Based on word sentiments, a decision is made at the sentence level.

A similar approach is taken by Wilson et al. (2005): a classifier is learnt that distinguishes between polar and neutral sentences, based on a prior polarity lexicon and an annotated corpus. Among the features used are syntactic features. After this initial step, the sentiment sentences are classified as negative or positive; again, a prior polarity lexicon and syntactic features are used. The authors later explored the difference between prior and contextual polarity (Wilson et al., 2009): words that lose polarity in context, or whose polarity is reversed because of context.

Riloff and Wiebe (2003) describe a bootstrap method to learn subjective extraction patterns that match specific syntactic templates, using a high-precision sentence-level subjectivity classifier and a large unannotated corpus. In our method, we bootstrap from a subjectivity lexicon rather than a classifier, and perform a topic-specific analysis, learning indicators of subjectivity toward a specific topic.

2.2 Domain- and target-specific sentiment

The way authors express their attitudes varies with the domain: An unpredictable movie can be positive, but unpredictable politicians are usually something negative. Since it is unrealistic to construct sentiment lexicons, or manually annotate text for learning, for every imaginable domain or topic, automatic methods have been developed.

Godbole et al. (2007) aim at measuring overall subjectivity or polarity towards a certain entity; they identify sentiments using domain-specific lexicons. The lexicons are generated from manually selected seeds for a broad domain such as Health or Business, following an approach similar to (Kim and Hovy, 2004). All named entities in a sentence containing a clue from a lexicon are
considered targets of sentiment for counting. Because of the data volume, no expensive linguistic processing is performed.

Choi et al. (2009) advocate a joint topic-sentiment analysis. They identify “sentiment topics,” noun phrases assumed to be linked to a sentiment clue in the same expression. They address two tasks: identifying sentiment clues, and classifying sentences into positive, negative, or neutral. They start by selecting initial clues from SentiWordNet, based on sentences with known polarity. Next, the sentiment topics are identified, and based on these sentiment topics and the current list of clues, new potential clues are extracted. The clues can be used to classify sentences.

Fahrni and Klenner (2008) identify potential targets in a given domain, and create a target-specific polarity adjective lexicon. To this end, they find targets using Wikipedia, and associated adjectives. Next, the target-specific polarity of adjectives is determined using Hearst-like patterns.

Kanayama and Nasukawa (2006) introduce polar atoms: minimal human-understandable syntactic structures that specify polarity of clauses. The goal is to learn new domain-specific polar atoms, but these are not target-specific. They use manually-created syntactic patterns to identify atoms and coherency to determine polarity.

In contrast to much of the work in the literature, we need to specialize subjectivity lexicons not for a domain and target, but for “topics.”

2.3 Product features and opinions

Much work has been carried out for the task of mining product reviews, where the goal is to identify features of specific products (such as picture, zoom, size, weight for digital cameras) and opinions about these specific features in user reviews. Liu et al. (2005) describe a system that identifies such features via rules learned from a manually annotated corpus of reviews; opinions on features are extracted from the structure of reviews (which explicitly separate positive and negative opinions).

Popescu and Etzioni (2005) present a method that identifies product features for using corpus statistics, WordNet relations and morphological cues. Opinions about the features are extracted using a hand-crafted set of syntactic rules.

Targets extracted in our method for a topic are similar to features extracted in review mining for products. However, topics in our setting go beyond concrete products, and the diversity and generality of possible topics makes it difficult to apply such supervised or thesaurus-based methods to identify opinion targets. Moreover, in our method we directly use associations between targets and opinions to extract both.

2.4 Sentiment retrieval

At TREC, the Text REtrieval Conference, there has been interest in a specific type of sentiment analysis: opinion retrieval. This interest materialized in 2006 (Ounis et al., 2007), with the opinionated blog post retrieval task. Finding blog posts that are not just about a topic, but also contain an opinion on the topic, proves to be a difficult task. Performance on the opinion-finding task is dominated by performance on the underlying document retrieval task (the topical baseline).

Opinion finding is often approached as a two-stage problem: (1) identify documents relevant to the query, (2) identify opinions. In stage (2) one commonly uses either a binary classifier to distinguish between opinionated and non-opinionated documents or applies reranking of the initial result list using some opinion score. Opinion add-ons show only slight improvements over relevance-only baselines.

The best performing opinion finding system at TREC 2008 is a two-stage approach using reranking in stage (2) (Lee et al., 2008). The authors use SentiWordNet and a corpus-derived lexicon to construct an opinion score for each post in an initial ranking of blog posts. This opinion score is combined with the relevance score, and posts are reranked according to this new score. We detail this approach in Section 6. Later, the authors use domain-specific opinion indicators (Na et al., 2009), like “interesting story” (movie review), and “light” (notebook review). This domain-specific lexicon is constructed using feedback-style learning: retrieve an initial list of documents and use the top documents as training data to learn an opinion lexicon. Opinion scores per document are then computed as an average of opinion scores over all its words. Results show slight improvements (+3%) on mean average precision.

3 Generating Topic-Specific Lexicons

In this section we describe how we generate a lexicon of subjectivity clues and targets for a given topic and a list of relevant documents (e.g., re-
Figure 1: Our method for learning a topic-dependent subjectivity lexicon.

We start with a general domain-independent prior polarity lexicon of 8,821 clue words (Wilson et al., 2005). First, we identify syntactic contexts in which specific clue words can be used to express attitude: we try to find how a clue word can be syntactically linked to targets of sentiments. We take a simple definition of the syntactic context: a single labeled directed dependency relation. For every clue word, we extract all syntactic contexts, i.e., all dependencies, in which the word is involved (as head or as modifier) in the background corpus, along with their endpoints. Table 1 shows examples of clue words and contexts that indicate sentiments. For every clue, we only select those contexts that exhibit a high entropy among the lemmas at the other endpoint of the dependencies. E.g., in our background corpus, the verb *like* occurs 97,179 times with a nominal subject and 52,904 times with a direct object; however, the entropy of lemmas of the subjects is 4.33, compared to 9.56 for the direct objects. In other words, subjects of *like* are more “predictable.” Indeed, the pronoun *I* accounts for 50% of subjects, followed by *you* (14%), *they* (4%), *we* (4%) and *people* (2%). The most frequent objects of *like* are *it* (12%), *what* (4%), *idea* (2%), *they* (2%). Thus, objects of *to like* will be preferred by the method.

Our entropy-driven selection of syntactic contexts of a clue word is based on the following assumption:

Assumption 1: In text, targets of sentiments are more diverse than sources of sentiments or other accompanying attributes such as location, time, manner, etc. Therefore targets exhibit higher entropy than other attributes.

For every clue word, we select the top $D$ syntactic contexts whose entropy is at least half of the maximum entropy for this clue.

To summarize, at the end of Step 1 of our method, we have extracted a list of pairs (*clue word, syntactic context*) such that for occurrences of the clue word, the words at the endpoint of the syntactic dependency are likely to be targets of sentiments. We call such a pair a syntactic clue.

### 3.2 Step 2: Selecting potential targets

Here, we use the extracted syntactic clues to identify words that are likely to serve as specific targets for opinions about the topic in the relevant documents. In this work we only consider individual words as potential targets and leave exploring other options (e.g., NPs and VPs as targets) for future work. In extracting targets, we rely on the following assumption:

"..."
Table 1: Examples of subjective syntactic contexts of clue words (based on Stanford dependencies).

<table>
<thead>
<tr>
<th>Clue word</th>
<th>Syntactic context</th>
<th>Target</th>
<th>Example</th>
</tr>
</thead>
<tbody>
<tr>
<td>to like</td>
<td>has direct object</td>
<td>u2</td>
<td>I do still like U2 very much</td>
</tr>
<tr>
<td>to like</td>
<td>has clausal complement</td>
<td>criticize</td>
<td>I don’t like to criticize our intelligence services</td>
</tr>
<tr>
<td>to like</td>
<td>has about-modifier</td>
<td>olympics</td>
<td>That’s what I like about Winter Olympics</td>
</tr>
<tr>
<td>terrible</td>
<td>is adjectival modifier of</td>
<td>idea</td>
<td>it’s a terrible idea to recall judges for...</td>
</tr>
<tr>
<td>terrible</td>
<td>has nominal subject</td>
<td>shirt</td>
<td>And Neil, that shirt is terrible!</td>
</tr>
<tr>
<td>terrible</td>
<td>has clausal complement</td>
<td>can</td>
<td>It is terrible that a small group of extremists can...</td>
</tr>
</tbody>
</table>

Table 2: Examples of targets extracted at Step 2.

| Topic “Relationship between Abramoff and Bush” | abramoff lobbyist scandal fundraiser bush fund-raiser republican prosecutor tribe swirl corrupt corruption norquist democrat lobbying investigation scanlon reid lawmaker dealings president |
| Topic “MacBook Pro” | macbook laptop powerbook connector mac processor notebook fw800 spec firewire imac pro machine apple power-books ibook ghz g4 ata binary keynote drive modem |
| Topic: “Super Bowl ads” | ad bowl commercial fridge caveman xl endorsement advertising spot advertiser game super essential celebrity payoff marketing publicity brand advertise watch viewer tv football venue |

4 Data and Experimental Setup

We consider two types of evaluation. In the next section, we examine the quality of the lexicons we generate. In the section after that we evaluate lexicons quantitatively using the TREC Blog track benchmark.

For extrinsic evaluation we apply our lexicon generation method to a collection of documents containing opinionated utterances: blog posts. The Blogs06 collection (Macdonald and Ounis, 2006) is a crawl of blog posts from 100,649 blogs over a period of 11 weeks (06/12/2005–21/02/2006), with 3,215,171 posts in total. Before indexing the collection, we perform two preprocessing steps: (i) when extracting plain text from HTML, we only keep block-level elements longer than 15 words (to remove boilerplate material), and (ii) we remove non-English posts using TextCat for language detection. This leaves us with 2,574,356 posts with 506 words per post on average. We index the collection using Indri, version 2.10.

TREC 2006–2008 came with the task of opinionated blog post retrieval (Ounis et al., 2007). For each year a set of 50 topics was created, giving...
there are some tragic moments like eggs freezing, and predators snapping the females and little ones — you know the whole Nature thing — but this movie is awesome.

Saturday was more errands, then spent the evening with Dad and Stepnum, and finally was able to see March of the Penguins, which was wonderful. Christmas Day was lovely, surrounded by family, good food and drink, and little L to play with.

Table 3: Posts with highlighted targets (bold) and subjectivity clues (blue) using topic-independent (left) and topic-specific (right) lexicons.

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approach is to rerank the results from stage 1, instead of doing actual binary classification. We take this approach, as it has shown good performance in the past TREC editions (Ounis et al., 2007) and is fairly straightforward to implement. We also explore another way of using the lexicon: as a source for query expansion (i.e., adding new terms to the original query) in Section 6.2. For all experiments we use the collection described in Section 4.

Our experiments have two goals: to compare the use of topic-independent and topic-specific lexicons for the opinionated post retrieval task, and to examine how different settings for the parameters of the lexicon generation affect the empirical quality.

6.1 Reranking using a lexicon

To rerank a list of posts retrieved for a given topic, we opt to use the method that showed best performance at TREC 2008. The approach taken by Lee et al. (2008) linearly combines a (topic-independent) relevance score with an opinion score for each post. For the opinion score, terms from a (topic-independent) lexicon are matched against the post content, and weighted with the probability of term’s subjectivity. Finally, the sum is normalized using the Okapi BM25 framework. The final opinion score $S_{op}$ is computed as in Eq. 1:

$$S_{op}(D) = \frac{\text{Opinion}(D) \cdot (k_1 + 1)}{\text{Opinion}(D) + k_1 \cdot (1 - b + \frac{b \cdot |D|}{\text{avgdl}})}, \quad (1)$$

where $k_1$, and $b$ are Okapi parameters (set to their default values $k_1 = 2.0$, and $b = 0.75$), $|D|$ is the length of document $D$, and $\text{avgdl}$ is the average document length in the collection. The opinion score $\text{Opinion}(D)$ is calculated using Eq. 2:

$$\text{Opinion}(D) = \sum_{w \in O} P(\text{sub}|w) \cdot n(w, D), \quad (2)$$

where $O$ is the set of terms in the sentiment lexicon, $P(\text{sub}|w)$ indicates the probability of term $w$ being subjective, and $n(w, D)$ is the number of times term $w$ occurs in document $D$. The opinion scoring can weigh lexicon terms differently, using $P(\text{sub}|w)$; it normalizes scores to cancel out the effect of varying document sizes.

In our experiments we use the method described above, and plug in the MPQA polarity lexicon.\textsuperscript{4} We compare the results of using this topic-independent lexicon to the topic-dependent lexicons our method generates, which are also plugged into the reranking of Lee et al. (2008).

In addition to using Okapi BM25 for opinion scoring, we also consider a simpler method. As we observed in Section 5, our topic-specific lexicons are more selective than the topic-independent lexicon, and a simple number of lexicon matches can give a good indication of opinionatedness of a document:

$$S_{op}(D) = \min(n(O, D), 10)/10, \quad (3)$$

where $n(O, D)$ is the number of matches of the term of sentiment lexicon $O$ in document $D$.

6.1.1 Results and observations

There are several parameters that we can vary when generating a topic-specific lexicon and when using it for reranking:

- $D$: the number of syntactic contexts per clue
- $T$: the number of extracted targets
- $S_{op}(D)$: the opinion scoring function.
- $\alpha$: the weight of the opinion score in the linear combination with the relevance score.

Note that $\alpha$ does not affect the lexicon creation, but only how the lexicon is used in reranking. Since we want to assess the quality of lexicons, not in the opinionated retrieval performance as such, we factor out $\alpha$ by selecting the best setting for each lexicon (including the topic-independent) and each evaluation measure.

In Table 4 we present the results of evaluation of several lexicons in the context of opinionated blog post retrieval.

First, we note that reranking using all lexicons in Table 4 significantly improves over the relevance-only baseline for all evaluation measures. When comparing topic-specific lexicons to the topic-independent one, most of the differences are not statistically significant, which is surprising given the fact that most topic-specific lexicons we evaluated are substantially smaller (see the two rightmost columns in the table). The smallest lexicon in Table 4 is seven times more selective than the general one, in terms of the number of lexicon matches per document.

The only evaluation measure where the topic-independent lexicon consistently outperforms topic-specific ones, is Mean Reciprocal Rank that depends on a single relevant opinionated document high in a ranking. A possible explanation

\textsuperscript{4}http://www.cs.pitt.edu/mpqa/
is that the large general lexicon easily finds a few “obviously subjective” posts (those with heavily used subjective words), but is not better at detecting less obvious ones, as indicated by the recall-oriented MAP and R-precision.

Interestingly, increasing the number of syntactic contexts considered for a clue word (parameter $D$) and the number of selected targets (parameter $T$) leads to substantially larger lexicons, but only gives marginal improvements when lexicons are used for opinion retrieval. This shows that our bootstrapping method is effective at filtering out non-relevant sentiment targets and syntactic clues.

The evaluation results also show that the choice of opinion scoring function (Okapi or raw counts) depends on the lexicon size: for smaller, more focused lexicons unnormalized counts are more effective. This also confirms our intuition that for small, focused lexicons simple presence of a sentiment clue in text is a good indication of subjectivity, while for larger lexicons an overall subjectivity scoring of texts has to be used, which can be hard to interpret for (media analysis) users.

### 6.2 Query expansion with lexicons

In this section we evaluate the quality of targets extracted as part of the lexicons by using them for query expansion. Query expansion is a commonly used technique in information retrieval, aimed at getting a better representation of the user’s information need by adding terms to the original retrieval query; for user-generated content, selective query expansion has proved very beneficial (Weerkamp et al., 2009). We hypothesize that if our method manages to identify targets that correspond to issues, subtopics or features associated with the topic, the extracted targets should be good candidates for query expansion. The experiments described below test this hypothesis.

For every test topic, we select the 20 top-scoring targets as expansion terms, and use Indri to return 1,000 most relevant documents for the expanded query. We evaluate the resulting ranking using both topical retrieval and opinionated retrieval measures. For the sake of comparison, we also implemented a well-known query expansion method based on Relevance Models (Lavrenko and Croft, 2001): this method has been shown to work well in many settings. Table 5 shows evaluation results for these two query expansion methods, compared to the baseline retrieval run.

The results show that on topical retrieval query expansion using targets significantly improves retrieval performance, while using relevance models actually hurts all evaluation measures. The failure of the latter expansion method can be attributed to the relatively large amount of noise in user-generated content, such as boilerplate
material, timestamps of blog posts, comments etc. (Weerkamp and de Rijke, 2008). Our method uses full syntactic parsing of the retrieved documents, which might substantially reduce the amount of noise since only (relatively) well-formed English sentences are used in lexicon generation.

For opinionated retrieval, target-based expansion also improves over the baseline, although the differences are only significant for P@10. The consistent improvement for topical retrieval suggests that a topic-specific lexicon can be used both for query expansion (as described in this section) and for opinion reranking (as described in Section 6.1). We leave this combination for future work.

7 Conclusions and Future Work

We have described a bootstrapping method for deriving a topic-specific lexicon from a general purpose polarity lexicon. We have evaluated the quality of generated lexicons both manually and using a TREC Blog track test set for opinionated blog post retrieval. Although the generated lexicons can be an order of magnitude more selective, they maintain, or even improve, the performance of an opinion retrieval system.

As to future work, we intend to combine our method with known methods for topic-specific lexicon expansion (our method is rather concerned with lexicon “restriction”). Existing sentence- or phrase-level (trained) sentiment classifiers can also be used easily: when collecting/counting targets we can weigh them by “prior” score provided by such classifiers. We also want to look at more complex syntactic patterns: Choi et al. (2009) report that many errors are due to exclusive use of unigrams. We would also like to extend potential opinion targets to include multi-word phrases (NPs and VPs), in addition to individual words. Finally, we do not identify polarity yet: this can be partially inherited from the initial lexicon and refined automatically via bootstrapping.

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Educational Role. Inducing domain-specific sentiment lexicons is crucial to computational social science (CSS) research. Sentiment lexicons allow researchers to analyze sentiment assignments that are biased towards domain-general contexts and that fail to take into account community-specific vernacular or demographic variations in language use (Hovy, 2015; Yang and Eisenstein, 2015). To facilitate comparison with previous work, we focus on the well-known General Inquirer lexicon (Stone et al., 1966). We also use the continuous valence (i.e., polarity) scores collected by Warriner et al. (2013) in order to evaluate the fine-grained performance of our framework.